# Alcatel

## XL685 Voice /
## XL685 Voice Duo
## XL685 Voice Trio

EN | **USER GUIDE**

**Fig. 1**



**Fig. 2**



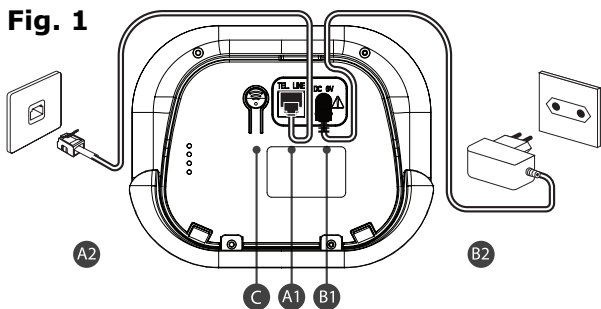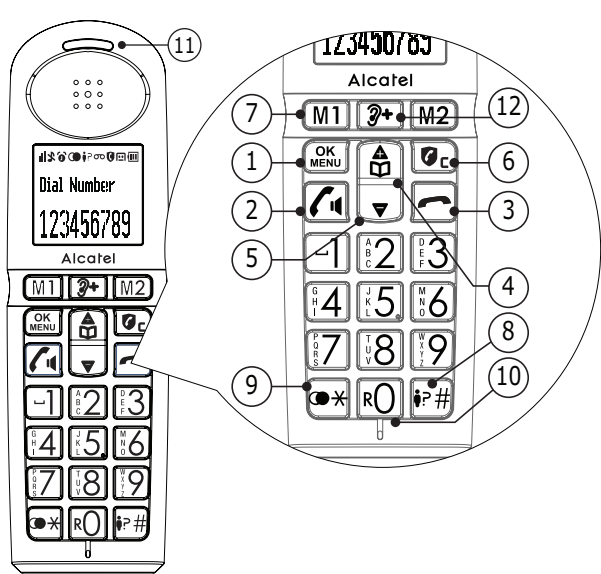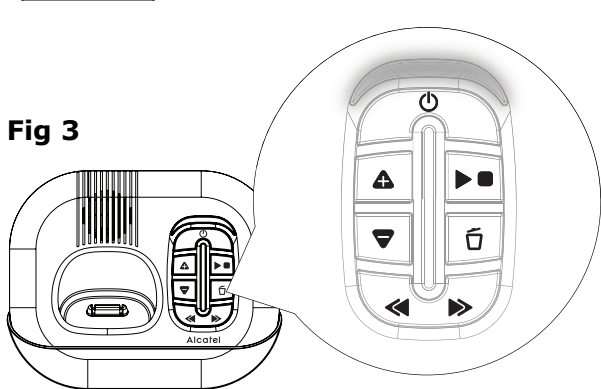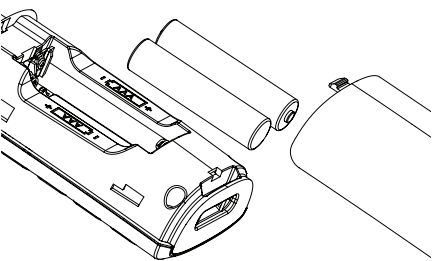**Fig 3**



**Fig. 4**

## CONNECTING THE BASE (FIG. 1)

1. Plug the two cables into the corresponding sockets on the underside of the base station. (Fig. A1 & B1)
2. Connect the telephone line cable to the router or the wall socket (Fig. A2) and plug the power cable into a mains socket. (Fig. B2)

**Warning:** Always use the power cable provided in the box.

**Notes:** - *We don't provide additional Telecom plug to reduce electrical waste and recommend to reuse the plug from previous appliance.*

*- (Fig. 1-C): see Handset paging/Registration chapter.*

## INSTALLING THE HANDSETS AND CHARGING THE BATTERIES (FIG. 4)

1. Slide down to open the battery compartment cover.
2. Place the 2 supplied rechargeable batteries as indicated.
   Pay extra attention to direction of polarity.
3. Slide the battery compartment cover back.
4. Put the handset on the base or on the charger and charge for 15 hours before using the handset for the first time.
   The handset will emit a beep when it is properly placed on the base or charger.

**Always use the rechargeable batteries provided in the box.**

## FIRST SETTINGS

After first time power up, welcome mode message will appear on the screen.

**SELECT YOUR COUNTRY**

MENU → ▲▼ → UK|France|Deutschland|Italia|Nederland| España|Portugal → OK/MENU

**SET DATE**

MENU → ▲▼ → **MM-DD-YY / DD-MM-YY** → OK/MENU → **01/01/24** → OK/MENU

**SET TIME**

▲▼ → **12 HR|24 HR** → OK/MENU → **01:00** → OK/MENU

## HANDSET DESCRIPTION (FIG. 2)

| | | |
|---|---|---|
| 1. | OK MENU | Enter the **main menu**, access sub menus and **confirm options**. |
| 2. | 📞 | Press to **make/answer a call**. During a call: press to activate/deactivate the **speaker mode**. |
| 3. | ☎ | End a call/exit menu. |
| 4. | 📖 | Press to access the **Phonebook**. **Scroll up** the menu items. **Increase handset/loudspeaker volume** during call. |
| 5. | ▼ | **Scroll down** the menu items. **Decrease handset/loudspeaker volume** during call. |
| 6. | 🚫c | **Call block key**: -in standby: enter call block menu. -when ringing: reject call. **Cancel/correction** or go back in the menu. |
| 7. | M1 M2 | **Direct memory** keys to speed dial pre-recorded numbers. |
| 8. | ℹ? | Press and hold to access the **call list**. |
| 9. | ⬤ | Press and hold to access the **redial list**. |
| 10. | R | Press and hold to insert a **Flash** (R). |
| 11. | ☼ | On: audio boost enabled Flashing fast : while ringing or paging Flashing slow : new voice mail message* |
| 12. | 👂+ | Activate/deactivate **audio boost** in the earpiece (boost up the volume) |

## HANDSET DISPLAY ICONS AND SYMBOLS

| | |
|---|---|
| 🚫 | On indicates any call block setting is activated. |
| 📶 | Indicates that the handset is registered and within range of the base station. |
| 🔊 | Indicates that handsfree is being used. |
| ⏰ | Steadily on when an alarm is set. Flashes when the alarm is ringing. |
| 📼 | Indicates you have a new voice mail message*. |
| 🔕 | Indicates that the handset ringer is switched off. |
| 🔋 | Indicates battery charging level. |
| ▭ | Flashes when low battery level is detected. |
| ℹ? | Indicates you have a new missed calls in the call list*. |
| 📠 | Answering Machine is ON. |
| ⬤ | Flashes when redial list is being accessed. |
| 📖 | Flashes when phonebook is being accessed. |

*Subject to subscription and availability of the service from the fixed line operator.

## BASE DESCRIPTION (FIG. 3)

**ANSWERING MACHINE KEYS AND LIGHT INDICATOR (FIG. 3)**

| | |
|---|---|
| ⏻ | Press to turn the answering machine **ON/OFF**. |
| ▶■ | Press to **play the message**. While listening, press to **stop**. |
| ▲ | **Increase speaker** volume during message playback. |
| ▼ | **Decrease speaker** volume during message playback. |
| ▶▶ | Press to **skip the current message** and play the next message. |
| ◀◀ | Press to **repeat playing** the current message from the beginning. Press twice to **skip backward** to the previous message. |
| 🗑 | Press to **delete message**. Press and hold to **delete all messages**. |
| ☼ | Steadily ON: when answering machine is ON. Steadily OFF: when answering machine is OFF. Flash: new voice messages received. |

## HANDSET PAGING AND REGISTRATION (FIG. 1-C)

| | |
|---|---|
| 📶 | **PAGING (HANDSET SEARCH)** Short press on 📟 located under the base (Fig.1-C). The handset will ring for 60 seconds. Press any key on handset to stop ringing. **HANDSET REGISTRATION** In case the link between the base and the handset is lost or if you want to pair an additional handset: **On Base** Press and hold 📟 for about 8 seconds. **On Handset** OK/MENU → ▲▼ → **HS Settings** → OK/MENU → ▲▼ → **Registration** → OK/MENU → **PIN?** will display. Enter the default PIN: 0000 → OK/MENU |

## PHONE SETTINGS

This phone can be customized according to your preferences.

**TO CUSTOMIZE THE HANDSET (ringer, alert tones, contrast, equalizer, language, date & time, handset name, auto-answer...):**

OK/MENU → ▲▼ → **HS Settings** → OK/MENU → ▲▼ → to select the item to setup → OK/MENU → ▲▼ → to select your choice → OK/MENU

**Notes:** - *In the ringer menu, the chosen melody will be marked with a* ✶

*- In case you want to select a language different from the country's please refer to below table for* "HS Settings" *and* "Language" *translations.*

| UK | France | Deutschland | Italia |
|---|---|---|---|
| **Hs Settings** | Régl. Comb | Mt-Einstel. | Imposta Port |
| **Language** | Langue | Sprache | Lingua |

| Nederland | España | Portugal | |
|---|---|---|---|
| Handset Inst | Conf Telef. | Config. Term | |
| Taal | Idioma | Idioma | |

**TO CUSTOMIZE THE BASE (ringer, flash time, change PIN, delete handset...):**

OK/MENU → ▲▼ → **BS Settings** → OK/MENU → ▲▼ → to select the item to setup → OK/MENU → ▲▼ → to select your choice → OK/MENU

**HANDSET ALARM SETTING**

OK/MENU → ▲▼ → **Alarm** → OK/MENU → ▲▼ → **On/Off** → **HH:MM** → OK/MENU → ▲▼ → **Once/Daily** → OK/MENU → ▲▼ → **Snooze/On/Off** → OK/MENU

## PHONEBOOK AND SPEED DIAL MEMORIES

**REGISTER A CONTACT IN PHONEBOOK (maximum 100)**

📖 → **Phonebook** → **Add New** → OK/MENU → enter name of contact → OK/MENU enter phone number → OK/MENU → ▲▼ → **VIP X** → OK/MENU

**REGISTER A CONTACT AS A VIP AND ASSIGN THEM A PARTICULAR MELODY**

📖 → **Phonebook** → **Add New** → OK/MENU → enter name of contact → OK/MENU enter phone number → OK/MENU → ▲▼ → **VIP √** → OK/MENU → ▲▼ → select ringer melody → OK/MENU

**Notes:** - *VIP melody is marked with a* ♪ *when editing a VIP contact.*
*- A VIP contact is marked with a* ! *in the phonebook.*

**CALL FROM PHONEBOOK**

📖 → **Phonebook** → ▲▼ → select desired entry → 📞

**SAVE SPEED DIAL ENTRY**

OK/MENU → ▲▼ → **Direct Mem.** → OK/MENU → ▲▼ → to select **M1**, **M2**, or **Key 1**, **Key 2**, **Key 3** → OK/MENU

For **M1**, **M2**: enter name → OK/MENU → enter phone number → OK/MENU → ▲▼ → **VIP X** or **VIP √** → OK/MENU

For **Key 1**, **Key 2**, **Key 3**: enter phone number → OK/MENU

**DIAL A SPEED DIAL ENTRY**

For **M1**, **M2**, press to dial out.
For **Key 1**, **Key 2**, **Key 3**, press and hold to dial out.

## MAKING AND RECEIVING CALLS

**MAKE AND END A CALL**

Press 📞 either before or after dialing a phone number.
Press ☎ to end the call.

**ANSWER A CALL**

Lift the handset and press 📞 to answer a call.
For handsfree conversation, press another time 📞
Press ▲▼ to increase or decrease the sound level.

**MAKE AN INTERNAL CALL (multiple handset only)**

If only 2 handsets: OK/MENU → ▲▼ → Intercom → OK/MENU the other handset will ring.

If more than 2 handsets: OK/MENU → ▲▼ → **Intercom** → OK/MENU → ▲▼ → select the handset number → ▲▼ → OK/MENU → the selected handset will ring.

The called handset rings, press 📞 on the called handset to establish the internal call.

**VIEW OR DIAL A NUMBER IN CALL LIST***

The phone stores details of the last 50 calls received.

In idle mode, press and hold ℹ? to select **Call list**, then press ▲▼ to select the desired entry, then press 📞 to dial out the selected entry.

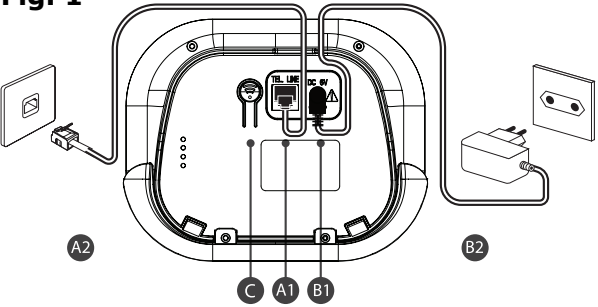**Note:** *in the list, the name or numbers ended by* ✶ *are the missed calls.* ✶ *will disappear after reading.*
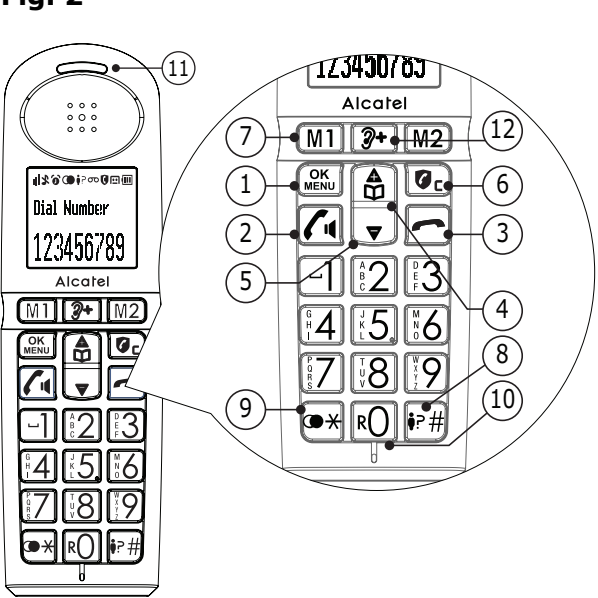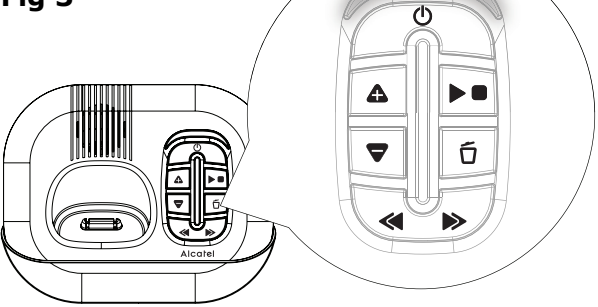
**Fig. 1**



**Fig. 2**



**Fig 3**



**Fig. 4**



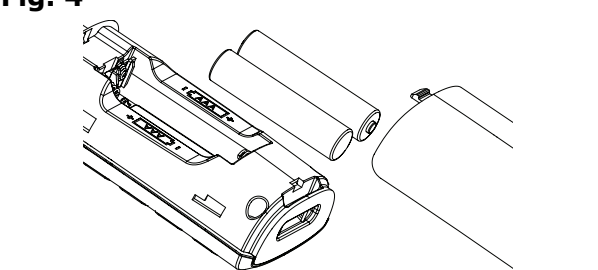## VIEW OR REDIAL A NUMBER YOU HAVE DIALLED

The phone stores the last 20 dialed numbers (up to 24 digits each) in the redial list.

In idle mode, press and hold ☎ then press ▲▼ to browse the redial list, then press 📞 to dial the selected number.

### ANSWERING MACHINE SETTING BY HANDSET

**SET ANSWERER ON/OFF**

OK/MENU → **Ans. Machine** → OK/MENU → ▲▼ → **Tam On/Off** → OK/MENU → ▲▼ → **On/Off** → OK/MENU

**SET ANSWER DELAY**

OK/MENU → **Ans. Machine** → OK/MENU → ▲▼ → **Tam Settings** → OK/MENU → ▲▼ → **Answer Delay** → OK/MENU → ▲▼ → **2-10 Rings** → OK/MENU

*Note: If you have subscribed to a voice mail service from your operator, make sure to set shorter delay on this phone so that it can answer and record the message.*

**SET ANSWER MODE**

OK/MENU → **Ans. Machine** → OK/MENU → ▲▼ → **TAM Settings** → OK/MENU → ▲▼ → **Answer Mode** → OK/MENU → ▲▼ → **Ans & Rec** or **Answer Only** → OK/MENU

**SET THE OUTGOING MESSAGE (OGM) LANGUAGE**

OK/MENU → **Ans. Machine** → OK/MENU → ▲▼ → **TAM Settings** → OK/MENU → ▲▼ → **TAM Language** → OK/MENU → ▲▼ → to select language → OK/MENU

**RECORD A PERSONALISED OUTGOING MESSAGE**

OK/MENU → **Ans. Machine** → OK/MENU → ▲▼ → **TAM Settings** → OK/MENU → ▲▼ → **OGM Settings** → OK/MENU → ▲▼ → **Ans & Rec** or **Answer Only** → OK/MENU → ▲▼ → **Record** → OK/MENU → after record → OK/MENU

### CHECK MESSAGE REMOTELY

Dial your home phone number while the answering machine is playing greeting message, press ✳ and enter remote access code (code 00).

### CALL BLOCK*

This telephone is built-in with Call Block. This feature will help you avoid nuisance calls by creating a list of numbers you want to block(**1**) or only allowing some numbers to make your phone ring (**2**).

#### 1.DEFAULT SETTING IS "ON".

It enables you to reject calls and block numbers **one by one** when the phone is ringing by pressing 🚫 on the handset.

## HOW TO BLOCK AN INCOMING CALL & ADD NUMBER TO BLOCK LIST

### When the phone is ringing and before answering, press 🚫 will terminate the call and offer you the option to register the number to the blocklist.

**On Handset:** Press OK/MENU to confirm.

IMPORTANT: if you don't confirm, the number will not be added to the blocklist and the next call will go through normally.

If you confirm, numbers will be added in blocklist (maximum 100) and automatically rejected if they call again.

### HOW TO ADD NUMBERS TO BLOCKLIST FROM HANDSET

🚫 → ▲▼ → **Blocklist** → OK/MENU → ▲▼ → **Add New** → OK/MENU → enter number to be blocked → OK/MENU

### From call list

Press and hold 📲 → ▲▼ to select number → OK/MENU twice → ▲▼ → **Add to Block** → OK/MENU to show selected number → OK/MENU → **Saved**

### HOW TO DELETE NUMBERS IN BLOCKLIST

🚫 → ▲▼ → **Blocklist** → OK/MENU → ▲▼ to select number to delete → OK/MENU twice → ▲▼ → **Delete/Delete all** → OK/MENU → **Confirm?** → OK/MENU

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**2.Instead of blocking numbers one by one, you can select automatic modes that will allow some numbers to ring as follow:**

### HOW TO AUTHORIZE CONTACTS ONLY

Only calls from contacts registered in your phonebook (normal and VIP) will go through and make your phone ring.

To activate this mode:

🚫 → **Block Set.** → OK/MENU → ▲▼ → **Contacts OK** → OK/MENU

### HOW TO AUTHORIZE VIP ONLY

In this restrictive mode, only calls from numbers registered as VIP in your phonebook will go through and make your phone ring.

🚫 → **Block Set.** → OK/MENU → ▲▼ → **VIP OK** → OK/MENU

### HOW TO TURN CALL BLOCK OFF

🚫 → **Block Set.** → OK/MENU → ▲▼ → **Off** → OK/MENU

*Note: when call block is set to OFF, the call block key on handset still allow you to reject calls and add them to block list, but the numbers stored in block list will no longer be blocked unless you reactivate it.*

## 3.ANONYMOUS CALL BLOCK MODE
### (OFF by default)

This feature allows you to block calls that do not display a number on your phone. It can be enabled or disabled independently from the previous call block modes.

🚫 → ▲▼ → **Block Anonym** → OK/MENU → ▲▼ to select one of the options: **Private** / **All** / **Off** → OK/MENU

### Block private calls

This mode will block incoming calls that have purposely kept their numbers private from you.

### Block all anonymous calls

This mode will block all unknown incoming calls, including private calls, international calls, pay phone and other out-of-area calls.

*\*Subject to subscription and availability of the service from the fixed line operator.*

### TROUBLESHOOTING

As a general rule, if a problem occurs, remove the batteries from all handsets for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries. If you need more information or support please consult the support/Q&A section on our website:
**www.alcatel-home.com**

### SAFETY

This telephone is not designed for Emergency calls when the mains power fails. Do not use your telephone to notify a gas leak or other potential explosion hazard. Do not open your device or its power supply to avoid risk of electrical shock. Do not attempt to open the batteries, as they contain hazardous chemical substances. Your telephone must be located in a dry place away from hot, humide and direct sunlight condition. To avoid radio signal interference, place the phone at least 1 meter away from other electrical appliances or other phones.

### ENVIRONMENT

 This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. Local authority has implemented a specific collection and recycling system for which producers are responsible.

***Help us protect the environment in which we live!***

### TECHNICAL DETAILS

| Field | Value |
|---|---|
| Field Range | Up to 300 meters** |
| Indoor Range | Up to 50 meters** |
| Handset Battery Autonomy (average values) | 8 hours talk time*** / 100 hours standby*** |
| Number of Handsets | Up to 4 |
| Electrical Connection / Base Mains Adaptor / Charger | Base main adaptor: Model No.: AT-337E-060045A/MLF-A760600450CE Input: 100-240 V/50-60 Hz/0.15 A Output: 6.V DC/450 mA, 2.7W Only use the adaptors supplied with telephone. Single-phase AC, excluding IT install defined by the EN62368-1 standard. Caution: The network voltage is classified as hazard by the criteria of this standard. |
| Telephone Connection | Appliance designed for connection to a TRT3 class (telecommunications network voltage) analogue telephone line as defined by the EN62368-1 standard. |
| Batteries per handset | 2 x AAA – 1.2 V – 300mAh (NiMH rechargeable) Only use the batteries supplied with the telephone. Use any other type of battery presents a risk of explosion. Used batteries must be disposed of in compliance with current environmental protection regulations. |
| Operating Temperature | From 5°C to 40°C |

*\*\* Values may vary according to environment.*
*\*\*\* Depending on initial battery charge.*