

Declaration of conformity for the European Community

ATLINKS declares that Alcatel SP2502 / SP2502G telephones comply with the relevant basic requirements and provisions of the European directives 2014/30/EU and 2014/35/EU. You can download the declaration of conformity from the following address: www.alcatel-home.com.

The CE logo shown on the products indicates that they are compliant with the basic requirements of all the applicable directives.




Declaration of conformity to the rule of the American Federal Communications Commission (FCC)

This equipment has been tested and declared compliant with the limitations relating to a class B digital device, in accordance with Subsection J of Section 15 of the FCC rules.

These provisions aim to ensure reasonable protection against harmful interferences when the device is used in a commercial environment. This equipment generates, uses and can emit radio energy and, if not installed in accordance with the instructions of this manual, can cause interference of such a nature as to affect radio communications. The use of this equipment in a residential area may cause harmful interferences to which the user is responsible for correcting at his own expense.

Environment

 This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers' are responsible.

This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused.

Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste. If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.

- (a)- If you are a professional user, please follow your supplier's instructions.
- (b)- If the appliance is rented to you or left in your care, please contact your service provider.

Please help us protect the environment in which we live!

Notice of copyright and trademarks

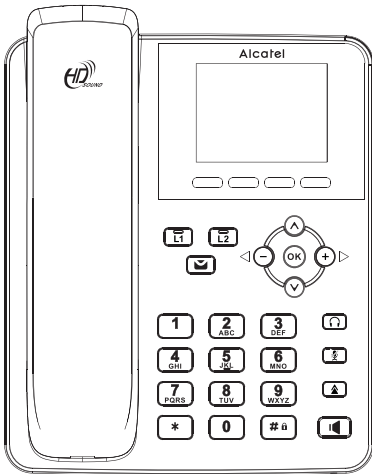
Copyright ©2020 ATLINKS. All rights reserved. ATLINKS reserves the right to change the technical specifications of its products without prior notice, so as to make technical improvements or respect new regulations.








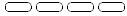




Alcatel is a trademark of Nokia, used under license by ATLINKS.

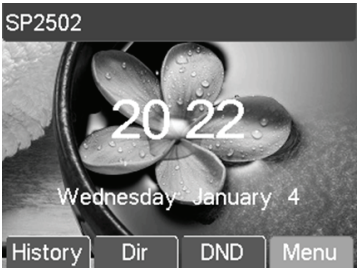
Model : SP2502 / SP2502G
A/W No.: 10001757 Rev.1 (EN)
Printed in China

Alcatel


















SP2502 / SP2502G
QUICK START GUIDE



-  Messages waiting indicator
-  Line/multifunction keys
-  Access to voicemail
-  Up navigation key
Shortcut to call log
-  Down navigation key
Shortcut to Status
-  Left and right navigation keys
In idle mode or during ringing: increase or decrease ringer volume
In communication: increase or decrease earpiece, headset or handsfree volume
-  OK key
Access to Main menu
-  Soft keys
-  Headset key
-  In idle mode: ringer off
In communication mode: mute/unmute a call
-  Access to redial list
-  Activate/deactivate hands free




Display icon description

	In handsfree mode		New VM Messages
	In headset mode		Call Forward activated
	In handset mode		Do not disturb activated
	Mute activated		Missed call(s)
	Ringer off		Received call
	Call is on hold		Dialed call
	Auto answer activated		HD audio call
	Internet is disconnected (flashing)		Encrypted voice call
	Keypad locked		



Phone web interface

1. Press **Menu** to check phone IP address > **1 Status** > **1 Network** .
2. Open a web browser on your computer. Enter http:// and the IP address in the address bar and validate.
3. Default login and password are « admin/admin » for administrator.
4. Minimum config is sip account. Check administrator guide or details.



Language setting

- Press **Menu** soft key > **3 Settings** > **1 Basic Settings** > **7 Language** .
- Select the desired language and press  .

Making a call


- **Pre-dialling** : enter the phone number and pick up the handset.
- **Direct dialling** : lift the handset and enter the phone number.
- **Handsfree** : enter phone number and press  or vice versa .
- **Headset** : enter phone number and press  or vice versa.

Accepting a call

- **With the handset** : pick up the handset.
- **With a headset** : press  .
- **With the handsfree** : press  .

Putting a call on hold

- Press **Hold**. To retrieve the call press **Resume** soft key.

Note : with more than one active call, select desired call with the navigator keys  and use the corresponding soft key to hold or resume.

3-party conference

1. Once in line with 1st caller, press **Conf** soft key, 1st caller is put on hold.
2. Then call the 2nd number.
3. After, 2nd call is established, press **Conf** soft key to set up the conference.

Call transfer

Attended transfer :

1. Press **Transfer** soft key during the active conversation, the call is put on hold.
2. Dial the second telephone number.
3. When the call is answered, then press **Transfer** soft key to complete the operation.




Blind transfer :

1. Press **Transfer** soft key during the active conversation, the call will be on hold.
2. Then press soft key, enter the 2nd telephone number and press **Transfer** soft key.

Call forward

1. Press **Menu** > **2 Features** > **1 Call Forward**.
2. Select the line, the type of forward, enter the destination number and status and Save.



Call list

1. Press up navigation key or **Menu** > **6 Call Logs** > **1 Local Call Logs**.
2. Scroll through the list using  .
3. To dial an entry, press **Dial** soft key or pickup handset or press  or  .

Phonebook

Access phonebook :

1. Press **Dir** soft key.
2. Select **Contacts** or other phonebook.



To dial an entry, press **Dial** soft key or pickup handset or press  or  .

Add new entry :

1. Press **Dir** soft key > **1 Contacts** > Press **Add**.
2. Enter name and number and press **Save** soft key.

Programmable keys

Program DSS keys :

1. You can use the phone web interface to configure these keys   , or
2. You can go to **Menu** > **3 Settings** > **1 Basic Settings** > **1 Keyboard** > **1 DSS Key settings**. Select the key, function and value if needed and press **Save**.

Program other keys :

1. You can also configure shortcuts for the navigation keys, and which softkeys will be displayed in idle mode.
2. To do so, go to **Menu** > **3 Settings** > **1 Basic Settings** > **1 Keyboard**, select among the possible configurable items, and select your desired value and press **Save**.


Redial

1. Press  , select the desired call and press **Dial** soft key or pickup handset or press  or  .

Do not disturb

1. Press **DND** softkey, or **Menu** > **2 Features** > **5 DND**.
2. Select the line and status, and press **Save** soft key.

Voice mail

1. To access your voice mailbox, press  , number of messages will be indicated if provided by your server or pbx. .
2. Select the line and press **Dial** to call .