Alcatel

XL785 VOICE /
XL785 VOICE DUO /
XL785 VOICE TRIO

EN ①

1. GETTING TO KNOW YOUR PHONE
1.1. Handset Overview (Alcatel XL785 Voice)

1. **OK/MENU**
   In idle mode: Press to access the main menu.
   In sub-menu mode: Press to confirm the selection.
   During a call: Press to access Intercom/ Phonebook/ Redial List/ Call List.

2. ✆ *
   *In main menu mode: Press to go to Call Block Setting menu
   In ringing mode: Press to block incoming call* if **Block Set.** is set to ON

3. ▲
   In idle mode: Press to access the phonebook.
   In menu mode: Press to scroll up the menu items.
   In Phonebook list / Redial list / Call List: Press to scroll up the list.
   During a call: Press to increase the volume.
   In ringing: Press to increase the ringer volume.

4. ▼
   In idle mode: Press to access the redial list.
   In menu mode: Press to scroll down the menu items.
   In Phonebook list / Redial list / Call List: Press to scroll down the list.
   During a call: Press to decrease the volume.
   In ringing: Press to decrease the ringer volume.

5. ☎
   During a call:
   Press to end a call and go back to idle screen.
   In menu / editing mode:
   Press to go back to previous menu.
   In menu / editing mode:
   Press and hold to go back to idle screen.
   In editing / predialing mode:
   Press to clear a character / digit.
   During ringing: Press to set ring volume off.

6. **M1, M2, M3**
   In idle mode /During a call:
   Press to dial pre-recorded number stored in Direct Mem.

7. **# key**
   Press to insert #
   In idle mode: Press and hold to access the call list.
   In predialling mode / during a call:
   Press and hold to insert pause.

8. **✳ key**
   Press to insert *
   In idle mode: press and hold to access the redial list.

9. **ALPHANUMERIC KEYPAD**
   Press to insert a digit / character / * / #
   0 key in predialing / number editing mode:
   Press and hold to insert a flash
   1, 2, 3 key in idle/off hook mode, press and hold to dial the stored direct memory number.
   0 key during a call: Press and hold to start conference call(in intercom mode).

10. ✆
    In idle / predialing mode : Press to make a call.
    In Redial list / Call List / Phonebook entry:
    Press to make a call to the selected entry in the list.
    During ringing: Press to answer a call.
    During a call: Press to switch to speaker mode.

11. **HANDSET LED**
    During charging: On steadily.
    In ringing mode / Paging mode: Flashing quickly.
    When new voice mail: Flash slowly
    When new voice mail or new voice message (TAM): Flash slowly.

12. **AUDIO BOOST**
   During a call: Press to audio boost on/off (inactive in speakerphone mode).

1.2. Base Station Overview

1. ◖
   Press the Page on the base station to page your handset. It will ring for approximately 60 seconds.
   Press and hold ◖ on the base station for about five seconds, the base station will enter into registration mode and is ready for handset registration.

2. **VOLUME UP** ▲
   Increase (+) speaker volume during message playback.

3. **7-SEG LED DISPLAY**

   0F-> --   When answering machine is OFF

   --   When answering machine is OFF and no new TAM messages received

   0n-> XX   When answering machine is ON where XX is number of messages in TAM memory

   00   Steadily ON: No voice messages in TAM

   XX   Flash: There are XX new voice messages received where XX is from 01 to 59

   ZZ   Steadily ON: There are ZZ old voice messages kept in the TAM memory (no new voice messages)

   XX/FF   Flash XX alternatively with FF: There are XX new voice messages received where XX is from 01 to 59 and the TAM memory is full

   FF   Flash FF: TAM memory is full and there are no new messages, only old messages are kept in TAM memory

   - -/XX   Flash XX alternatively with - -: Time is not set and there are XX new voice messages received where XX is from 01 to 59

   - -   Flash - -: Time is not set and there are old voice messages kept in the TAM memory only (no new voice messages)

   XX   Steadily ON: Playing the current XX incoming old message

   A1/A2   Steadily ON: Playing the current outgoing message (OGM) where A1 is the Answer & Record OGM and A2 is the Answer Only OGM

   XX/An   Flash XX alternatively with An: XX new incoming message is now recording. An denotes that the incoming message recording is in progress

   rA   Flash: Remote access is in progress

   LX   Steadily ON: Indicate the current volume level where X is from 1 to 8 (non-cyclic)

   CA   Steadily ON: when the base unit is in conversation mode

4. **TAM ON/OFF ⏻**
   Press to turn on the answering machine
   Press again to turn off the answering machine

5. **PLAY/STOP ▶■**
   Press to play the message
   Press again to stop the message playback

6. **SKIP FORWARD ▶▶**
   Press to skip the current message and play the next message

7. **DELETE ⎚**
   Press once to delete the message during playback
   Press and hold to delete all the messages
   Note: New voice messages will not be deleted

8. **SKIP BACKWARD ◀◀**
   Press to repeat playing the current message from the beginning
   Press twice to skip backward to the previous message

9. **VOLUME DOWN ▼**
   Decrease (+) speaker volume during message playback

10. **IN USE LED-BLUE**
    Steadily on while the handset is in use, or base is in conversation mode
    Flashes when receiving an incoming call, or handset is off cradle during registration

11. **M1, M2, M3**
    In idle mode: Press M1, or M2, or M3 key to dial out the stored number

12. **TALK KEY ✆**
    During ringing: Press to answer a call

1.3. Display Icons and Symbols

CLAUDIA
1234567890

🔒 On indicates either Call Block Setting is set to ON or Block Anonymous Setting is set to ON.

📶 Steadily on when the handset is in range of the base. Flashes when out of range of the base or not registered to the base.

✆ Steadily on indicates a call is in progress. Flashes when there is an incoming call.

📢 Indicates that handsfree is being used.

🖭 Indicate when the telephone answering machine (TAM) is turned on.
Flash when new TAM messages are received.

⏰ Steadily on when an alarm is set.
Flashes when the alarm time set before reaches.

📨 Indicates when there are received new Voice Message Waiting (VMWI) not yet read.

🔕 Indicates that the ringer is switched off.

🔋 Indicates when the battery is fully charged. Whole icon flashes when the battery performs initial charging.
Internal block icon flashes when the battery is in final charging stage.

🔋 Flashes when low battery power level is detected.

🆕 On indicates it's a new call which has not been read in call log and * will be shown in the end of call number or name. After read, * will disappear.
Flashes when the call list is being accessed.

🔊+ On indicates audio boost is on (earpiece of handset will be louder).

📖 Flashes when phonebook is being accessed.

🔁 Flashes when redial list is being accessed.

Hearing Aid Compatibility:
- Special feature which helps to eliminate background noise and interference when you use this telephone with a hearing aid.

2. PRECAUTIONS
The signal quality will depend on the location and environment of the base and handset.

Position your XL785 Voice away from sources of excessive heat (radiators, direct sunlight, etc.) and protect it from vibrations and dust. Never allow your telephone to come into contact with water or other liquids, or with aerosols. To reduce the risk of interference and optimize reception, take particular care not to install the base in the immediate vicinity of windows, large metal objects, reinforced concrete, televisions, music centres, halogen lamps or heating devices, fluorescent lighting, burglar alarms, microwave ovens, computers, etc.

This telephone requires an electrical power supply in order to function.
To clean your XL785 use an antistatic cloth lightly moistened with water.

3. INSTALLING YOUR PHONE
3.1. Connecting the Base Station
1. Plug one end of the telephone line cord into the telephone jack on base bottom.
2. Plug the small end of power adapter into a power jack on base bottom.
3. Plug the large end of power adapter into a wall power outlet.
4. Plug the other end of the telephone line cord in to the telephone jack or micro-filter.
5. Always use the cables provided in the box.

If you have broadband service, a micro-filter (not included) is required.
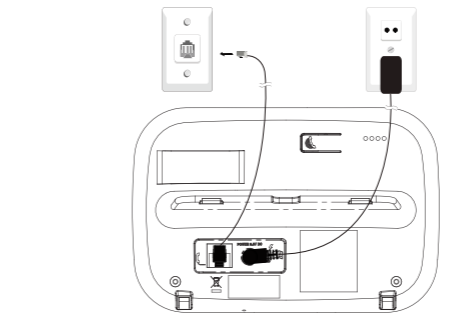
3.2. Installing and Charging the Batteries
1. Slide down to open the battery compartment cover.
2. Place the 2 batteries as indicated.
   Pay extra attention to direction of Respect polarity.
3. Slide the battery compartment cover back.
4. Put the handset on the base and charge for 8 hours before using the handset for the first time.
   The handset will give a beep when it is properly placed on the base or charger.

Notes:
1. Use only NiMH rechargeable batteries.
2. If the handset will not be used for a long time, disconnect and remove the batteries to prevent possible leakage.

3.3. Connecting the Charger(s) (for Duo/Trio models)
Plug the power adapter into a 230Vac, 50Hz mains socket.
After first time power up (base unit is connected to AC mains), welcome mode (country) will appear on the screen:

e.g. 01-01-2021

e.g. 00:00

Note: For Duo or Trio versions, all you have to do is configure a single handset, the other (s) will be automatically set identically.

Change language (Handset)
1. Press OK/MENU on the handset in idle mode.
2. Press ▲ or ▼ to select "**HS Settings**"(1), then press OK/MENU.
(1)

EN	FR	DE	IT
HS Settngs	Régl. Comb.	Mt-Einstel.	Imposta Port
NL	ES	PT	
Handset Inst	Conf. Telef.	Config. Term	

3. Press ▲ or ▼ to the menu "**Language**"(2), then press OK/MENU.
(2)

| EN	FR	DE	IT
Language	Langue	Sprache	Lingua
NL	ES	PT	
Taal	Idioma	Idioma	

4. Press ▲ or ▼ to the desired language, then press OK/MENU.

4. USING YOUR PHONE
4.1. Make a Call
4.1.1. Preparatory Dialing
Enter the phone number and press ✆ to dial the number.
Press ☎ to clear the entry.

4.1.2. Direct Dialing
Press ✆ to take the line and enter the phone number.

4.1.3. Dial from Direct Memory Keys
In idle or off hook mode,
Press **M1**, **M2** or **M3** to dial the stored number.
Press and hold 1/2/3 to dial the direct memory number. You have to store number to the related key first. See section 8.3 for reference.

4.1.4. Call from the Redial List
Press and hold ✳ to access the redial list and press ▲ / ▼ to select the desired redial number.
Press ✆ to dial out to the selected redial number.

4.1.5. Adjust Earpiece and Handsfree Volume
There are 5 levels (VOLUME 1 to VOLUME 5) to choose from for each of earpiece and handsfree volume.
During a call:
Press ▲ / ▼ to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.
The current volume is displayed on the screen.
When you end the call, the new volume setting sound remains valid for subsequent calls.

For the sound level of the handset, if this is not loud enough, press ♪, the audio boost will be activated (+10dB). To turn off audio boost, press again the key ♪.

5. PRIVATE PHONEBOOK
Your phone can store up to 100 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name.
You can also select different ringtones for your phonebook entries. Phonebook entries are stored alphabetically by name.

5.1. Add a New Phonebook Entry
In idle:
1. Press 📖 to access the phonebook. OR
   Press OK/MENU and ▲ / ▼ to select **Phonebook** main menu item and then press OK/MENU to access the phonebook.
2. Press OK/MENU to select **Add New**.
3. Press OK/MENU to enter the name.
4. Press OK/MENU to enter the number.
5. Press OK/MENU and ▲ / ▼ to select the desired ringtone for your phonebook entry.
6. Press OK/MENU to confirm the melody,
7. Press ▲ or ▼ to select VIP X or VIP √.
8. Press OK/MENU to confirm to save it as normal contact list (VIP X) or save it in VIP list (VIP √).
   Note: ! appears in the end of name of VIP entry.

5.2. Call from the Phonebook
In idle:
1. Press 📖 to access the phonebook. OR
   Press OK/MENU and ▲ / ▼ to select **Phonebook** main menu item and then press OK/MENU to access the phonebook.
2. Press 📞 to dial out to the selected phonebook entry.
   Phonebook is stored in base unit which is shared with duo, trio handsets.

6. CALLER DISPLAY (NETWORK DEPENDENT)*
This feature* is available if you have subscribed the Caller Line Identification service with your telephone service provider. Your phone can store up to 50 received calls with date/time information in the Call List. The number will be shown on the LCD when the phone is ringing.
If the caller number is disabled to send caller information, "**Withheld**" will display.
If the caller number is not provided, "**Out of Area**" will display.
In standby, if three unanswered calls are received, "**3 New Calls**" will be displayed.

6.1. View the Call List
All received calls are saved in Call List with the latest call putting at the top of the list. When the call list is full, the oldest call will be replaced by a new call. The unanswered call which has not been read is marked with 📞.
1. Press and hold # key. OR
   Press OK/MENU and ▲ / ▼ to select **Call List**, press OK/MENU.
2. Press ▲ / ▼ to select the desired entry.

6.2. Call from the Call List
In idle:
1. Press and hold # key. OR
   Press OK/MENU and ▲ / ▼ to select **Call List**, press OK/MENU.
2. Press 📞 to dial out to the selected phonebook entry.

7. REDIAL THE LAST NUMBER
You can redial up to 10 of the last numbers called.
1. In idle mode, press and hold ✱ key to access the redial list.
2. Press ▲ or ▼ to browse the redial list.
3. Press 📞 to dial the selected redial number.

8. PHONE SETTING
8.1. Set the Ringer Melody for Internal/External Calls
1. Press OK/MENU and ▲ / ▼ to select **HS Settings**.
2. Press OK/MENU and ▲ / ▼ to select **Ring Setup**.
3. Press OK/MENU and ▲ / ▼ to select **INT Ring** or **Ext Ring**.
4. Press OK/MENU and ▲ / ▼ to select the desired ringer melody from the melody list.
   Note: The respective ringer melody will be played while browsing the melody list.
5. Press OK/MENU o confirm.

8.2. Set the Ringer Volume
1. Press OK/MENU and ▲ / ▼ to select **HS Settings**.
2. Press OK/MENU and ▲ / ▼ to select **Ring Setup**.
3. Press OK/MENU and ▲ / ▼ to select **Ring Volume**.
4. Press OK/MENU and ▲ / ▼ to select the desired ringer volume (a total of 6 ringer volume levels including **Off**).
   Note: The respective ringer volume will be played during your selection.
   If **Off** is selected, 🔕 icon will display.
5. Press OK/MENU to confirm.

8.3. Set the Speed Dial
1. Press OK/MENU and ▲ or ▼ to select **Direct Mem**.
2. Press OK/MENU, and then press the memory key M1/M2/M3/<KEY 1>/< KEY 2>/< KEY 3>.
For M1/M2/M3:
1. Press OK/MENU to input name
2. Press OK/MENU to enter number
3. Press OK/MENU to browse the melody list, and then press OK/MENU to confirm the melody,
4. Press ▲ or ▼ to select VIP X or VIP √.
5. Press OK/MENU to confirm to save it as normal contact list (VIP X) or save it in VIP list (VIP √).
For <KEY 1>/< KEY 2>/< KEY 3>:
1. Press OK/MENU to input number, and then press OK/MENU to confirm.

9. Answering Machine
Your phone includes a telephone answering machine that records unanswered calls when it is on. The LED message counter (two digits seven segment display) on the base will show the number of the messages when the answering machine is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 30 minutes. As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the Handset will display **Memory Full** and the handset name alternatively in standby, or display **Memory Full** and the date/time information in standby.

9.1. Turn On/Off the Answering Machine
You can turn on or off the answering machine through the base or handset. When the answering machine is set to **On**, calls will be answered after the set answer delay and the caller can then leave you a message. When the answering machine is set to **Off**, calls will be answered after 12 rings and the answer only message will be played to your callers. They will not be able to leave you a message.

Through the Base:
1. Press ⏻ on the base station.
• If answering machine is set to **On**, 📧 displays on the handset LCD and the 7-seg LED on the base station will display the number of incoming messages.
• If answering machine is set to **Off**, 📧 will disappear from the handset LCD and the 7-seg LED on the base station will display - -.

Through the Handset:
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam On/Off**.
3. Press OK/MENU and ▲ / ▼ to select **On** or **Off**.
4. Press OK/MENU to confirm.

• If answering machine is set to **On**, 📧 displays on the handset LCD and the 7-seg LED on the base station will display the number of incoming messages.
• If answering machine is set to **Off**, 📧 will disappear from the handset LCD and the 7-seg LED on the base station will display - -.

9.2. Listen to the Messages in the Answering Machine
When new messages are recorded on the answering machine, 📧 flashes on the handset display and the message counter on base flashes with the number of new messages in the answering machine until all the new messages are played. Old messages will be played after all new messages are played completely.

Listen new messages through the Base:
1. Press ▶ on the base station.
2. The new messages are played from the loudspeaker on the base station in the sequence they are recorded.
3. Press ▲ or ▼ on the base station to increase or decrease the volume during message playback respectively.
Note: If there are no new messages, "00" will display steadily in the message counter on the base. Press ▶ will have no effect and an alert tone is emitted.

Listen new messages through the Handset:
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Msg Playback**.
3. Press OK/MENU to start message playback and the screen displays the date and time information of the message received.

For XL785 Voice, listen messages through the handset speaker by default or earpiece by pressing 🔊 to toggle between handset speakerphone and earpiece for listening the messages.

4. During message playback, press ▲ or ▼ to increase or decrease the message playback volume respectively.
Note: After new message is played, the new message will be saved as an old message automatically unless it is deleted.
5. Press OK/MENU to select **Stop**, **Forward**, **Previous**, **Delete** to perform the following functions during message playback.
Stop: Stop the current message playback and return to the **Ans. Machine** menu.
Forward: Skip to play the next message.
The date and time information of the next message ill display if there is next message.
Previous: Skip to repeat playing the current message from the beginning. The date and time information of the current message will display.
**Delete**: Delete the current message and the next message will be played.
Note: Alternatively, you can use the following shortcut keys to control different operation during message playback.
Press 5 to stop message playback.
Press 4 to skip to repeat playing the current message from the beginning. Press 4 twice to skip backward to the previous message.
Press 6 to skip to play next message.
Press 2 to delete the current message playback.
6. Press OK/MENU to confirm.

9.3. Delete All Messages in the Answering Machine
Delete all messages through the Base:
In idle:
1. Press and hold ⏻ on the base station.
2. All the old messages will be deleted.
Note: New messages will not be deleted. If there are no more messages in the answering machine, "00" will display on the base station.

Delete all messages through the Handset:
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Delete All**.
3. Press OK/MENU to confirm.
4. Press OK/MENU to delete all old messages.
Note: If there are no messages in the answering machine, **Empty** will display and return back to **Ans. Machine** menu.

9.4. Record Memo
You can record your memo message for another user. When you record a memo, the message counter will increase by one and the message can be played back in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Memo**.
3. Press OK/MENU to start memo recording and **Recording** is displayed.
4. Press OK/MENU to stop memo recording and save the memo.
OR
4. Press 📞 to stop memo recording without saving and return back to **Ans. Machine** menu.

9.5. Answering Machine Settings
You can use the **Tam Settings** menu through the handset to change the settings of your answering machine.

9.5.1. Set the Answer Mode
By default, the answer machine is set in **Ans & Rec** mode which allows callers to leave a message. This mode can be changed to **Answer Only** which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam Settings**.
3. Press OK/MENU and ▲ / ▼ to select **Answer Mode**.
4. Press OK/MENU and ▲ / ▼ to select **Ans & Rec** or **Answer Only**.
5. Press OK/MENU to confirm.

9.5.2. Set the Outgoing Message Language
The answering machine announces the outgoing message when it answers a call. There is a pre-set OGM for each of **Ans & Rec** mode or **Answer Only** mode. You are able to select your desired OGM language to playback.
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam Settings**.
3. Press OK/MENU and ▲ / ▼ to select **Tam Language**.
4. Press OK/MENU and ▲ / ▼ your desired OGM language.
5. Press OK/MENU to confirm.

9.5.3. Record Your Own Outgoing Message (OGM)
You can record your own OGM for **Ans & Rec** mode or **Answer Only** mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personalized OGM is deleted, the pre-set OGM will be restored automatically.
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam Settings**.
3. Press OK/MENU and ▲ / ▼ to select **OGM Settings**.
4. Press OK/MENU and ▲ / ▼ to select **Ans & Rec** or **Answer Only**.
5. Press OK/MENU and ▲ / ▼ to select **Record Mess**.
6. Press OK/MENU to start recording your personalized OGM and "**Recording**" is displayed on the screen.
7. Press OK/MENU to stop and save your personalized OGM. Your newly saved OGM will playback automatically. Alternatively, press 📞 to return to previous screen without saving the personalized OGM.

9.5.4. Playback and Delete the Outgoing Message (OGM)
You can playback your own personalized OGM or the pre-set OGM for **Ans & Rec** mode or **Answer Only** mode and choose to delete your personalized OGM during playback and record a new one whenever you want. Please note that pre-set OGM cannot be deleted.

9.5.4.1. Playback the OGM
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam Settings**.
3. Press OK/MENU and ▲ / ▼ to select **OGM Settings**.
4. Press OK/MENU and ▲ / ▼ to select **Ans & Rec or Answer Only**.
5. Press OK/MENU and ▲ / ▼ to select **Playback**.
6. Press OK/MENU to playback your personalized OGM (if you have recorded a personalized OGM before) and "**Playing OGM**" is displayed on the screen.
7. Press OK/MENU to stop the OGM playback and return to the previous menu.
Note: If a personalized OGM is not recorded before, the pre-set OGM will be played.

9.5.4.2. Delete the personalized OGM
1. Repeat Steps 1 to 6 in Section 9.5.4.1
2. Press 📞 to delete your personalized OGM and return to previous menu and the pre-set OGM is restored automatically.
Note: If pre-set OGM is playing, you are not allowed to delete the pre-set OGM and thus 📞 will not display. Only OK/MENU will display.

9.5.5. Set the Answer Delay
You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after two to ten rings.
1. Press OK/MENU and ▲ / ▼ to select **Ans. Machine**.
2. Press OK/MENU and ▲ / ▼ to select **Tam Settings**.
3. Press OK/MENU and ▲ / ▼ to select **Answer Delay** (Available options: **2 Rings**, **4 Rings**, **6 Rings**, **8 Rings** or **10 Rings**).
4. Press OK/MENU and ▲ / ▼ to select **Ans & Rec** or **Answer Only**.
5. Press OK/MENU and ▲ / ▼ to select your desired answer delay.
6. Press OK/MENU to confirm.

10. REGISTRATION
Your handset and base station is pre-registered.
Up to 4 handsets can be registered to a single base station.
If for some reason, the handset is not registered to the base station 📶 flashes even when the handset is near the base station).
1. Press and hold 🔔 on the base station for about five seconds, the base station is entered into registration mode.
2. Press OK/MENU and ▲ / ▼ to select **Registration**.
3. Press OK/MENU and select the destination base you would like to register to.
4. Press OK/MENU and you are requested to enter the 4-digit system PIN.
   Enter the 4-digit system PIN (default PIN is 0000).
5. Press OK/MENU to confirm.
If the handset registration is successful, you will hear a confirmation tone and the 📶 will stop flashing.
If the handset registration is unsuccessful, the 📶 will still flash.

11. CALL BLOCK
This telephone is built-in with Smart Call Block feature*. This feature will help you avoid nuisance calls by only allowing some numbers to make your phone ring. Default setting of Smart Call Block in this telephone is **OFF** but you can enable it via your phone settings, as explained in the following paragraphs.
*This feature requires a subscription of Caller Line Identification service from your telephone service provider.